

## Registration Troubleshooting

### Enrolment Services registration errors

#### Your web registration window is not open yet

- Wait until web registration opens. View more information [here](#)

#### WELCOME

Please select your term to choose a schedule

Select a term:

DC Spring/Summer 2023

⊖ You are not permitted to register at this time. Please visit MyDC to view the web registration dates and times.

#### You have an outstanding amount owing to the College that must be paid before registration

- View the [Program fee calculator](#) to determine how much you owe or contact Enrolment Services, 905-721-3000 or on [Livechat](#).

#### WELCOME

Please select your term to choose a schedule

Select a term:

DC Winter 2023

ⓘ You are not currently eligible to register for this term. However, you can still plan your schedule.

**You will need to complete your action items before registration**

**WELCOME**

Please select your term to choose a schedule

**Action Required**

You have action items to resolve: [CLICK HERE](#)

⚠ Your schedule is unavailable for viewing at this time.

**There is a hold on student record**

- Contact Enrolment Services, 905-721-3000 or on [Livechat](#).

**WELCOME**

Please select your term to choose a schedule

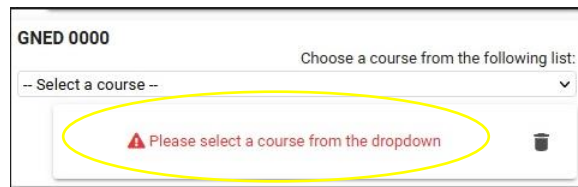
**Action Required**

⚠ Hold present which will prevent registration: Not paid - cannot register

⚠ Your schedule is unavailable for viewing at this time.

### Select a GNEED

- You will need to select a GNEED from the drop-down to proceed

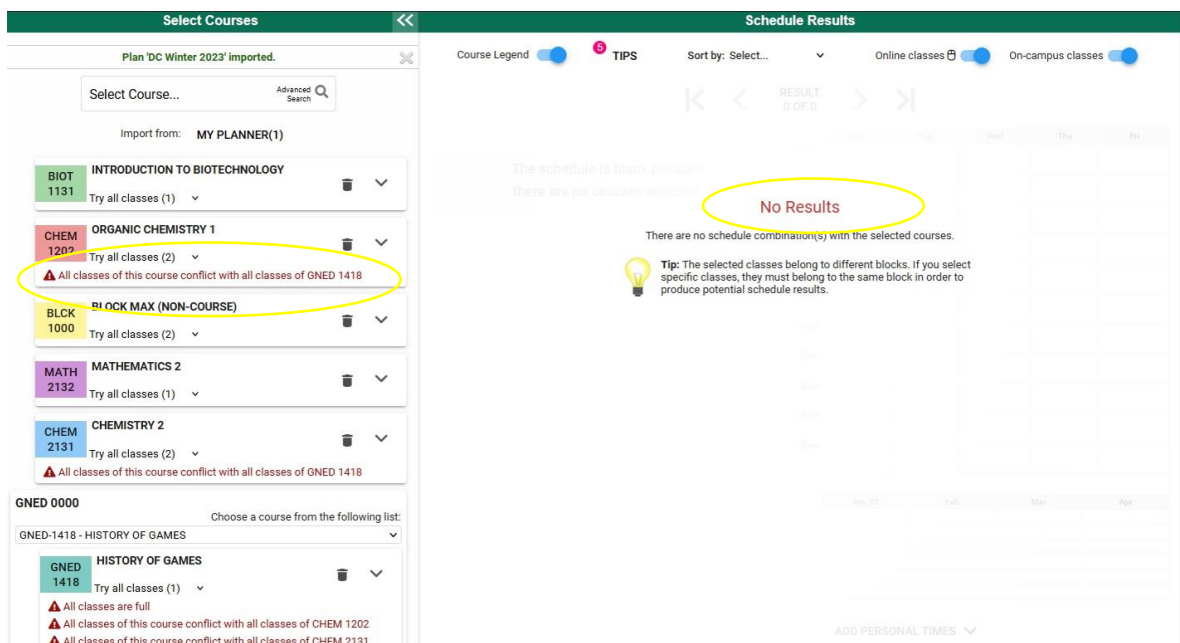


### You will need to select two different GNEED options

<b>GNEED 1506</b> DC Spring/Summer 2023: May 1 - Jun 16 NATURAL DISASTERS Session: Module A Online P 13985 Oshawa ONLINE INF Seats Taken: Available Course Attributes: DC Whitby General Education, DC General Education Course	Enroll	Online P 13985: Register	Exception processing Banner result: 400 null
<b>GNEED 1506</b> DC Spring/Summer 2023: May 1 - Jun 16 NATURAL DISASTERS Session: Module A Online P 13985 Oshawa ONLINE Seats Taken: Available Course Attributes: DC Whitby General Education, DC General Education Course	Enroll	Online P 13985: Register	Exception processing Banner result: 400 null

### Course Conflict

- You will need to choose another course option



**Select Courses**

Plan 'DC Winter 2023' imported.

Select Course... Advanced Search

Import from: **MY PLANNER(1)**

- BIOT 1131** INTRODUCTION TO BIOTECHNOLOGY  
Try all classes (1)
- CHEM 1202** ORGANIC CHEMISTRY 1  
Try all classes (2)  
**All classes of this course conflict with all classes of GNEED 1418**
- BLCK 1000** BLOCK MAX (NON-COURSE)  
Try all classes (2)
- MATH 2132** MATHEMATICS 2  
Try all classes (1)
- CHEM 2131** CHEMISTRY 2  
Try all classes (2)  
**All classes of this course conflict with all classes of GNEED 1418**

**GNEED 0000**  
Choose a course from the following list:  
GNEED-1418 - HISTORY OF GAMES  
**GNEED 1418** HISTORY OF GAMES  
Try all classes (1)  
**All classes are full**  
**All classes of this course conflict with all classes of CHEM 1202**  
**All classes of this course conflict with all classes of CHEM 2131**

**Schedule Results**

Course Legend **TIPS** Sort by: Select... Online classes  On-campus classes

RESULT 0 OF 0

**No Results**

There are no schedule combination(s) with the selected courses.

**Tip:** The selected classes belong to different blocks. If you select specific classes, they must belong to the same block in order to produce potential schedule results.

Faculty office registration errors are continued on the next page.

To know which Faculty office your program is under, please search your program [here](#) and check above for “Faculty of”

**Prerequisite and Test Score error**

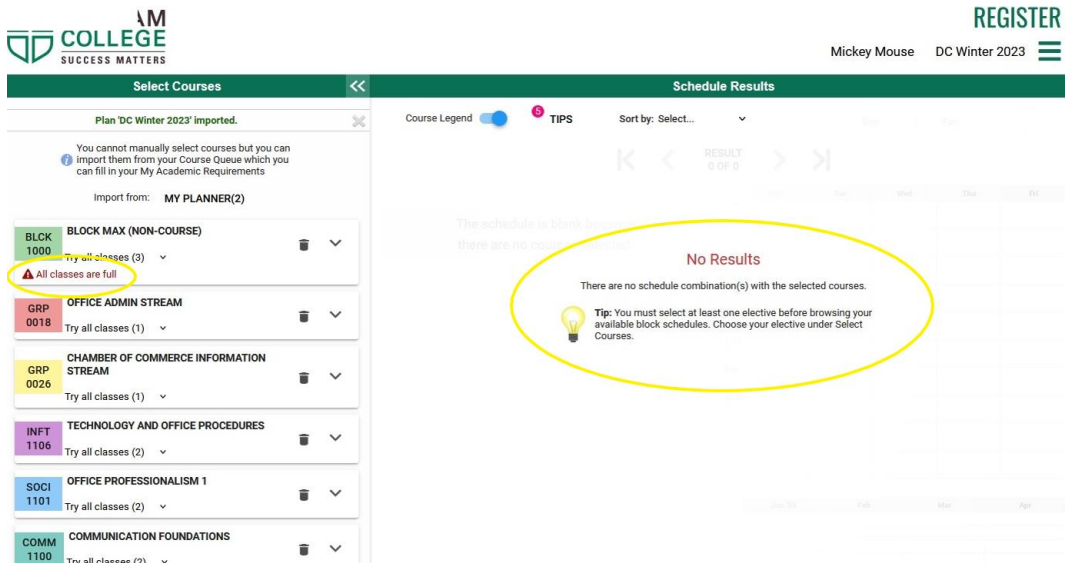
- You do not have the prerequisite to take this class. Contact your [faculty office](#)

Getting Schedule

Class	Action	Options	Result
<b>SOCI 1204</b> DC Winter 2023: Jan 9 - Apr 21 Office Professionalism 2 Session: Whitby - PS Wed : 4:10 PM to 6:00 PM  <b>Lec</b> Whitby 15307 2-5: ONI INF X21AWOFFC Seats Taken: Available Restricted Level: Undergraduate Degree (DC) (Exclude) Prerequisites: and w/ SOCI 1101 Minimum 50	Enroll	Lec 15307: Register ▾	Prerequisite and Test Score error

**No blocks available/All classes are full**

- You will need to be manually added to a block. Contact your [faculty office](#)



The screenshot shows the 'REGISTER' interface for Mickey Mouse in DC Winter 2023. On the left, under 'Select Courses', a list of course blocks is shown. The 'BLOCK MAX (NON-COURSE)' block (BLCK 1000) is highlighted with a yellow circle and contains the message 'All classes are full'. The 'Schedule Results' panel on the right shows 'No Results' for the selected courses, with a tip: 'Tip: You must select at least one elective before browsing your available block schedules. Choose your elective under Select Courses.'

### Academic hold

- You have a hold on your account due to your GPA. Contact your [faculty office](#)

WELCOME

Please select your term to choose a schedule

Action Required

⚠ Hold present which will prevent registration: Academic Advisor Hold

⚠ Your schedule is unavailable for viewing at this time.

### Closed Section error

- Contact your [faculty office](#)

<p>COMP 1117 <span style="background-color: #e0e0e0; padding: 2px;">Enrolled</span> Try all classes (2)</p> <p>COMP 1118 <span style="background-color: #e0e0e0; padding: 2px;">Enrolled</span> Try all classes (2)</p> <p>GNED 0000 Choose a course from the following list:</p> <p>GNED-1222 - MAKING MONSTERS</p> <p>GNED 1222 <span style="background-color: #e0e0e0; padding: 2px;">Enrolled</span> Try all classes (2)</p>	<p><b>INFT 1106</b> DC Winter 2023: Jan 9 - Apr 21 Session: Whitby - PS Technology and Office Procedures Fri : 3:10 PM to 5:00 PM</p> <p><b>Lec</b> 15124 Whitby X1JBWOFCC 2-45; ONLINE Seats Taken: Available 3.0 Credits <b>Restricted Level:</b> Undergraduate Degree (DC) (Exclude)</p> <p><b>SOCI 1101</b> DC Winter 2023: Jan 9 - Apr 21 Session: Whitby - PS Office Professionalism 1 Wed : 10:10 AM to 12:00 PM</p> <p><b>Lecture/</b> 15299 Whitby SHOPCLASS2; ONLINE X1JBWOFCC Seats Taken: Available 3.0 Credits <b>Restricted Level:</b> Undergraduate Degree (DC) (Exclude)</p>	<p>Enroll</p> <p>Enroll</p>	<p>Lec 15124: Register</p> <p>Lecture/ 15299: Register</p>	<p style="color: red;">Closed Section</p> <p style="color: red;">Closed Section</p>
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### Repeat count error

- You have already taken this class and have a grade. Contact your [faculty office](#)

Class	Action	Options	Result
<p><b>CHEM 1202</b> DC Winter 2023: Jan 9 - Apr 21 Organic Chemistry 1 Session: Full Term Mon : 11:10 AM to 12:00 PM Thu : 2:10 PM to 3:00 PM Fri : 1:10 PM to 2:00 PM Wed : 6:10 PM to 8:00 PM</p> <p>Oshawa Mon : 11:10 AM to 12:00 PM L114 Thu : 2:10 PM to 3:00 PM I110 <b>Lec</b> 12591 Q21BOCLBT Seats Taken: Available Wed : 6:10 PM to</p> <p>5.0 Credits <b>Restricted Level:</b> Undergraduate Degree (DC) (Exclude) Prerequisites: TECH 1131 Minimum 50 or CHEM 1200 Minimum 50</p> <p><b>Lab</b> 12596 Oshawa Q21BOCLBT A213 Seats Taken: Availal <b>Restricted Level:</b> Undergraduate Degree (DC) (Exclude)</p>	Enroll	<p>Lec 12591: Register</p> <p>Lab 12596: Register</p>	Repeat count exceeds 1