

Agent Newsletter – October 2026

Highlights

- New International Viewbook Available in 15 Languages
- Recruitment Activities in Europe & LATAM
- Changes to your Organization's Account Information
- Student Profile – Kristine (the Philippines)
- Did You Know: Updated Refund Request Form
- BorderPass – Visa & IRCC Policy Updates: Average Processing Time
- Helpful Resources

DC Updates

New International Viewbook Available in 15 Languages

We are excited to share that we have created an International Viewbook to replace the previous brochure (flyer) and viewbook. It includes the latest updates on admission requirements, scholarships, and the PGWP eligible program list.

The viewbooks have been translated into 15 languages and are posted on our website! These are great resources for students and parents. You can access the translated viewbooks here: https://durhamcollege.ca/info-for/international/agents/international-brochures

Recruitment Activities in Europe & LATAM

This recruitment season has been a busy one for our International Recruitment team, with outreach activities around the globe! Activities included education fairs in Peru, Portugal, and Kazakhstan, student information sessions in Colombia and Uzbekistan, and a school visit in Kazakhstan. Through these engagements, the team connected with prospective students, school counsellors, and educational partners, showcasing the opportunities available at DC while strengthening our international recruitment network.









Changes to your Organization's Account Information

To help ensure uninterrupted communication and timely processing of applications, we kindly ask all agent partners to notify us whenever there are changes to your organization's account information.

Please email intlagents@durhamcollege.ca if any of the following information changes:

- Company or agency name
- Primary contact person
- Email address

- Phone number
- Business address
- Ownership or organizational structure
- Any other key contact or account details

Keeping your information up to date helps us ensure that important announcements, application updates, policy changes, and other communications reach the appropriate contacts within your organization.

If you have any questions, please contact us at intlagents@durhamcollege.ca.

Meet Kristine from the Philippines



Kristine found her experience in the International Student Mentorship Program incredibly rewarding, as it gave her the opportunity to support and guide fellow international students throughout their journey. She especially valued the chance to make a meaningful impact in her mentees' lives and encourages anyone looking to build connections, give back, and make a positive difference at the college to become a mentor.

Read Kristine's story and see what's possible.

DID YOU KNOW?

Updated Refund Request Form

We're pleased to share that the Refund Request Form has been updated and migrated to Microsoft Forms. This change will provide a smoother user experience and a more

dependable process, helping to prevent issues and ensure requests can be submitted and processed more efficiently.

More information on the refund process can be found here: https://durhamcollege.ca/mydc/enrolment-services/withdrawals-and-refunds/intl-withdrawal-and-refund

BORDERPASS
VISA & IRCC POLICY UPDATES

The information below shows the average IRCC processing times reported by BorderPass in 2026 for applications submitted through their platform from countries with more than 30 applicants. While this data is not specific to our institution, it provides a helpful look at study permit processing trends affecting international students and schools across Canada.

Passport country	Average Weeks
Jordan	9.1
Nigeria	9.0
Ghana	7.0
Pakistan	6.4
Philippines	6.0
China	5.9
India	5.6
Mexico	4.7
Kenya	4.6
United States	3.6

Helpful Resources

- PGWP eligible programs
- Global Entrance Scholarship
- Important Academic Dates
- Housing information
- Deferral request form

Thank you for your ongoing support of international students as they pursue their educational goals. If you have any questions or require further assistance, please feel free to contact us at Contact us - Durham College.