

## Emergency Communication - Durham College Certificate

### *Program of Study 2019/20*

- Students starting in the 2019/20 academic year (Sept. - Aug.) must follow the Program of Study shown below.
- If you began your studies prior to the 2019/20 academic year, please contact Continuing Education at 905-721-3052 or coned@durhamcollege.ca to obtain the Program of Study that applies to your particular start date.
- You will have 5 years from the start date of your first course to complete this certificate.
- Upon successfully completing the courses below and any additional program specific requirements, you may apply to graduate by visiting the Continuing Education graduation page on our [Continuing Education Convocation webpage](#).
- Not all courses are available every semester. [Program webpage](#) to visit the program page and view current course availability.
- Tip: Monitor your progress by entering your marks and completion dates in the column provided below.

### Required Courses (suggested sequence of study)

Course Name	Course Codes		Pre-Requisite(s)*	Day School Equivalent	Completion Date & Mark
APCO Public Safety Telecommunicator	Online	DISP 1380	n/a	DISP 1300 or TELE 1301	
	In Class	n/a			
911 and Police Dispatch	Online	n/a	COMP 1083 and DISP 1350 or DISP 1380	DISP 2354	
	In Class	DISP 2352			
Applied Ambulance/Fire Dispatch	Online	n/a	COMP 1083 and DISP 1350 or DISP 1380	n/a	
	In Class	DISP 2353			
Computer/Keyboarding Skills I	Online	COMP 1083	n/a	n/a	
	In Class	n/a			
Crisis Intervention - Emergency	Online	COMM 2382	n/a	CRIS 1342	
	In Class	n/a			
Customer Service and Ethics	Online	SERV 1383	n/a	n/a	
	In Class	n/a			
Emergency Management-EC	Online	MGMT 2389	n/a	MGMT 2359	
	In Class	n/a			
Stress, Wellness and Nutrition	Online	HLTH 1387	n/a	HLTH 2300 or GNED 1120	
	In Class	n/a			

\*Courses without a pre-requisite(s) can be taken at anytime during your Program of Study